



STUDENT TRANSPORTATION SERVICES

Dear School District Families,

Richland One School District is proud to announce the rollout of interactive transportation software, **Ride 360** that has been provided by the South Carolina Department of Education. As a parent or guardian, you now have instant access to your student's transportation information and real-time GPS tracker. With its easy set-up and registration, you will be able to see for yourself the estimated time of arrival (ETA) of your student's bus. Also, the district can send important and timely notifications through the app as well, such as notifying you of a late bus. Richland One is conducting a pilot at selected schools the first semester of this 2023-24 school year, with the districtwide rollout scheduled for second semester upon return from the winter holiday January 4, 2024.

Parents/guardians may access the free app by searching "Traversa Ride 360" in the app store for App Store (Apple iOS) or Google Play for Android. You will need to install and register in the app. Please click on the language version PDF file below for directions on installing and registering in the *Ride 360* app and navigating the website.

English

<https://4.files.edl.io/7a4d/05/17/23/152855-70e081f1-08b7-4758-838f-45d2e85a0333.pdf>

Spanish

<https://4.files.edl.io/712d/05/17/23/152855-d2a08795-dafa-4c3a-bb18-d8f6149c5f83.pdf>

For security reasons, parents/guardians must use their student's Student ID# and Date of Birth (YYYY-MM-DD) to add their student to the app. This is necessary to log in to the app each time as well. Follow the same steps for additional students in the family.

NOTE: You must stay logged into the App to Receive Push Notifications

***If at any time you need to disable a user account that you have shared regarding your child, please send a message in the message center app to disable that user.

As always, if any questions, contact the Transportation Department at (803) 231 – 7002.