

# What Richland One Social Workers are Doing During COVID-19

Updated April 2020



## Case Management

- Case management services are being provided to all students who were currently on the school social workers case load and being served prior to the school closings due to COVID-19. School social workers provide case management services to students deemed high risk for a variety of reasons such as social and emotional concerns, discipline, high risk behavior and past attendance issues.
- Students who have a “Crisis Protocol “ completed this year due to suicidal intention or ideations are receiving weekly telephone calls to gauge their status.
- School social workers are providing services to student virtually. Social workers have been meeting with students using, Facetime, Microsoft Teams and other mediums.

## Community Engagement

- School social workers have to date provided very tangible services to families such as food, disinfectant wipes, toilet paper, toiletries, laundry supplies, diapers, bus tickets, Wi-Fi assistance, etc.
- School social workers have assisted in the distribution of books donated by the United Way
- School social workers have collaborated with local churches, food banks, and other partners to assist the Richland One community



## School Assistance

- School social workers are continuing to collaborate and receive referrals from any school staff who indicates that they are concerned about a student
- School social workers have assisted in the distribution of academic packets, laptops, and Student Nutrition Meals
- Students who are currently receiving school based mental health services are continuing to receive services through their mental health providers. If the provider is contracted with Richland One collaboration occurs and the school is notified of students who have missed appointments. In those instances school social workers and other staff attempt to contact the student who has missed appointments with their mental health provider